



## COMMCARE PRICING

Get the features you need at an affordable price with our flexible plans, designed for projects of all sizes.

### STANDARD

PAYING ANNUALLY

**\$250**  
monthly

For programs with one-time data collection needs, simple case management workflows, and basic M&E requirements.

### PRO

PAYING ANNUALLY

**\$500**  
monthly

For programs with complex case management needs, field staff collaborating on tasks, and M&E; teams that need to clean and report on data.

### ADVANCED

PAYING ANNUALLY

**\$1000**  
monthly

For programs with distributed field staff, facility-based workflows, and advanced security needs. Also for M&E; teams integrating data with 3rd party analytics.

### ENTERPRISE

PAYING ANNUALLY

**Contact Us**  
monthly

For organizations that need a sustainable path to scale mobile data collection and service delivery across multiple teams, programs, or countries.

# DETAILED COMPARISON

STANDARD

PRO

ADVANCED

ENTERPRISE

## Subscription Overview

Project Spaces	1	1	1	CUSTOM
Form Submissions	UNLIMITED	UNLIMITED	UNLIMITED	UNLIMITED
Data storage	UNLIMITED	UNLIMITED	UNLIMITED	UNLIMITED

## Case Management

Basic case management	✓	✓	✓	✓
Case sharing groups	—	✓	✓	✓
Child cases	—	✓	✓	✓
Location-based case sharing	—	—	✓	✓

## Application features

Surveys	✓	✓	✓	✓
Flexible decision support	✓	✓	✓	✓
Multi-language support	✓	✓	✓	✓
Multimedia	✓	✓	✓	✓
User case management	✓	✓	✓	✓
Lookup tables	✓	✓	✓	✓
Web-based applications	—	—	✓	✓

# DETAILED COMPARISON

	STANDARD	PRO	ADVANCED	ENTERPRISE
Custom branding	—	—	✓	✓
Application profiles	—	—	✓	✓
<b>Data Tools</b>				
Data exports	✓	✓	✓	✓
Data exploration	✓	✓	✓	✓
Pre-built project performance reports	✓	✓	✓	✓
Scheduled email reports	✓	✓	✓	✓
Excel dashboards	✓	✓	✓	✓
Case importer	✓	✓	✓	✓
Case List Explorer (CLE)	—	✓	✓	✓
Report builder	—	✓	✓	✓
Data cleaning	—	✓	✓	✓
Power BI and Tableau integration	—	ADD ON	✓	✓
<b>User Management</b>				
Mobile user groups	✓	✓	✓	✓
Web user roles	✓	✓	✓	✓
Bulk user upload	✓	✓	✓	✓

# DETAILED COMPARISON

	STANDARD	PRO	ADVANCED	ENTERPRISE
Locations-based web user roles	—	—	✓	✓
App user profiles	—	—	✓	✓
Included mobile users	125	250	500	CUSTOM
Price per additional mobile user	2 USD/MONTH	2 USD/MONTH	2 USD/MONTH	CUSTOM
<b>Messaging</b>				
One-way messaging	✓	✓	✓	✓
Live SMS chat	✓	✓	✓	✓
Access to our in-country gateways	✓	✓	✓	✓
Android gateway setup	✓	✓	✓	✓
Two-way messaging	—	—	✓	✓
Support to connect new in-country gateways	—	—	✓	✓
<b>3rd Party Integrations</b>				
Zapier integration	✓	✓	✓	✓
CommCare Data Export Tool	—	✓	✓	✓
Power BI and Tableau integration	—	ADD ON	✓	✓
API Access	—	✓	✓	✓
Turnkey integration with 3rd party mobile apps	—	✓	✓	✓

# DETAILED COMPARISON

STANDARD

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ADVANCED

ENTERPRISE

External integration framework

—

—

✓

✓

## Enterprise Web Apps

Price per Enterprise Web Apps user

—

—

—

10 USD/MONTH

Web Apps optimized for complex case management use cases

—

—

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✓

One-click integration with AWS Connect

—

—

—

✓

Automatic address capture using geocoder

—

—

—

✓

Cross-project space case transfers

—

—

—

✓

Custom one-click integrations with 3rd party systems

—

—

—

✓

## Enterprise Management Tools

Enterprise Release Management

—

—

—

✓

Single Sign-On

—

—

—

✓

The Enterprise Console

—

—

—

✓

## Security and Compliance

Two-factor authentication

✓

✓

✓

✓

Certified SOC 2 compliance

✓

✓

✓

✓

Data de-identification

—

—

✓

✓

Security policy control and enforcement

—

—

✓

✓

# DETAILED COMPARISON

	STANDARD	PRO	ADVANCED	ENTERPRISE
HIPAA compliance assurance	—	—	✓	✓
Customized GDPR Data Processing Agreement	—	—	✓	✓
Customized product terms	—	—	✓	✓
<b>Support</b>				
Online learning resources	✓	✓	✓	✓
Direct email support	✓	✓	✓	✓
Phone support	—	—	✓	✓
Guaranteed first response time	<b>3 BUSINESS DAYS</b>	<b>1 BUSINESS DAY</b>	<b>1 BUSINESS DAY</b>	<b>1 BUSINESS DAY</b>
Guaranteed follow-up time	—	—	<b>1 BUSINESS DAY</b>	<b>1 BUSINESS DAY</b>
Support on CommCare bugs	✓	✓	✓	✓
Support on app-specific questions	—	✓	✓	✓
Paid on-boarding	✓	✓	✓	✓
Access to our customer success team	—	—	—	✓
<b>Early Access Program</b>				
Data Transformation Engine	—	—	✓	✓
Mobile Reporting	—	—	✓	✓
Turnkey DHIS2 Integration	—	—	✓	✓

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Want to learn more? Contact our sales team at [sales@dimagi.com](mailto:sales@dimagi.com).