COMMCARE PRICING

Get the features you need at an affordable price
with our flexible plans, designed for projects of all sizes.

STANDARD

PAYING ANNUALLY

$250
monthly

For programs with one-time data collection needs, simple case management workflows, and basic M&E; requirements.

PRO

PAYING ANNUALLY

$500
monthly

For programs with complex case management needs, field staff collaborating on tasks, and M&E; teams that need to clean and report on data.

ADVANCED

PAYING ANNUALLY

$1000
monthly

For programs with distributed field staff, facility-based workflows, and advanced security needs. Also for M&E; teams integrating data with 3rd party analytics.

ENTERPRISE

PAYING ANNUALLY

Contact Us
monthly

For organizations that need a sustainable path to scale mobile data collection and service delivery across multiple teams, programs, or countries.

DETAILED COMPARISON

	STANDARD	PRO	ADVANCED	ENTERPRISE
Subscription Overview				
Project Spaces	1	1	1	CUSTOM
Form Submissions	UNLIMITED	UNLIMITED	UNLIMITED	UNLIMITED
Data storage	UNLIMITED	UNLIMITED	UNLIMITED	UNLIMITED
Case Management				
Basic case management	✓	✓	✓	✓
Case sharing groups	–	✓	✓	✓
Child cases	–	✓	✓	✓
Location-based case sharing	–	–	✓	✓
Application features				
Surveys	✓	✓	✓	✓
Flexible decision support	✓	✓	✓	✓
Multi-language support	✓	✓	✓	✓
Multimedia	✓	✓	✓	✓
User case management	✓	✓	✓	✓
Lookup tables	✓	✓	✓	✓
Web-based applications	–	–	✓	✓

DETAILED COMPARISON

	STANDARD	PRO	ADVANCED	ENTERPRISE
Custom branding	–	–	✓	✓
Application profiles	–	–	✓	✓
Data Tools				
Data exports	✓	✓	✓	✓
Data exploration	✓	✓	✓	✓
Pre-built project performance reports	✓	✓	✓	✓
Scheduled email reports	✓	✓	✓	✓
Excel dashboards	✓	✓	✓	✓
Case importer	✓	✓	✓	✓
Case List Explorer (CLE)	–	✓	✓	✓
Report builder	–	✓	✓	✓
Data cleaning	–	✓	✓	✓
Power BI and Tableau integration	–	ADD ON	✓	✓
User Management				
Mobile user groups	✓	✓	✓	✓
Web user roles	✓	✓	✓	✓
Bulk user upload	✓	✓	✓	✓

DETAILED COMPARISON

	STANDARD	PRO	ADVANCED	ENTERPRISE
Locations-based web user roles	–	–	✓	✓
App user profiles	–	–	✓	✓
Included mobile users	125	250	500	CUSTOM
Price per additional mobile user	2 USD/MONTH	2 USD/MONTH	2 USD/MONTH	CUSTOM
Messaging				
One-way messaging	✓	✓	✓	✓
Live SMS chat	✓	✓	✓	✓
Access to our in-country gateways	✓	✓	✓	✓
Android gateway setup	✓	✓	✓	✓
Two-way messaging	–	–	✓	✓
Support to connect new in-country gateways	–	–	✓	✓
3rd Party Integrations				
Zapier integration	✓	✓	✓	✓
CommCare Data Export Tool	–	✓	✓	✓
Power BI and Tableau integration	–	ADD ON	✓	✓
API Access	–	✓	✓	✓
Turnkey integration with 3rd party mobile apps	–	✓	✓	✓

DETAILED COMPARISON

	STANDARD	PRO	ADVANCED	ENTERPRISE
External integration framework	–	–	✓	✓
Enterprise Web Apps				
Price per Enterprise Web Apps user	–	–	–	**10 USD/MONTH**
Web Apps optimized for complex case management use cases	–	–	–	✓
One-click integration with AWS Connect	–	–	–	✓
Automatic address capture using geocoder	–	–	–	✓
Cross-project space case transfers	–	–	–	✓
Custom one-click integrations with 3rd party systems	–	–	–	✓
Enterprise Management Tools				
Enterprise Release Management	–	–	–	✓
Single Sign-On	–	–	–	✓
The Enterprise Console	–	–	–	✓
Security and Compliance				
Two-factor authentication	✓	✓	✓	✓
Certified SOC 2 compliance	✓	✓	✓	✓
Data de-identification	–	–	✓	✓
Security policy control and enforcement	–	–	✓	✓

DETAILED COMPARISON

	STANDARD	PRO	ADVANCED	ENTERPRISE
HIPAA compliance assurance	–	–	✓	✓
Customized GDPR Data Processing Agreement	–	–	✓	✓
Customized product terms	–	–	✓	✓
Support				
Online learning resources	✓	✓	✓	✓
Direct email support	✓	✓	✓	✓
Phone support	–	–	✓	✓
Guaranteed first response time	**3 BUSINESS DAYS**	**1 BUSINESS DAY**	**1 BUSINESS DAY**	**1 BUSINESS DAY**
Guaranteed follow-up time	–	–	**1 BUSINESS DAY**	**1 BUSINESS DAY**
Support on CommCare bugs	✓	✓	✓	✓
Support on app-specific questions	–	✓	✓	✓
Paid on-boarding	✓	✓	✓	✓
Access to our customer success team	–	–	–	✓
Early Access Program				
Data Transformation Engine	–	–	✓	✓
Mobile Reporting	–	–	✓	✓
Turnkey DHIS2 Integration	–	–	✓	✓

DETAILED COMPARISON

STANDARD　　PRO　　ADVANCED　ENTERPRISE

Want to learn more? Contact our sales team at sales@dimagi.com.