



## COMMCARE PRICING

Get the features you need at an affordable price with our flexible plans, designed for projects of all sizes.

MOST  
POPULAR  
PLAN

### STANDARD

PAYING ANNUALLY

**\$250**  
monthly

Perfect to prove the value of CommCare in the pilot phase. Access case imports, API integrations, and better support.

### PRO

PAYING ANNUALLY

**\$500**  
monthly

Ideal for projects that need a complete mobile solution with data management tools, and access to priority email support.

### ADVANCED

PAYING ANNUALLY

**\$1000**  
monthly

For our savviest users, working on projects at scale that require advanced levels of data, security, and support.

### ENTERPRISE

PAYING ANNUALLY

**Contact Us**  
monthly

A tailor-made plan for organizations with multiple projects. All paid features included in this plan.

# DETAILED COMPARISON

STANDARD

PRO

ADVANCED

ENTERPRISE

## Support

Online Learning Resources



Direct Email Support



Phone Support



Guaranteed First Response Time

3 BUSINESS DAYS

1 BUSINESS DAY

PRIORITY

PRIORITY

## App creation and management

CommCare App Builder



Application Exchange



Application Release Manager



## App features

Data collection



Case management



Multilingual support



Multimedia



Complex decision support



Lookup Tables



User Case Management



# DETAILED COMPARISON

	STANDARD	PRO	ADVANCED	ENTERPRISE
Web-based Applications	—	○	○	○
Custom branding	—	—	○	○
Profiles	—	—	○	○
<b>Messaging (SMS / voice / email)</b>				
One-way messaging (SMS, email)	○	○	○	○
Live SMS chat	○	○	○	○
Access Dimagi's in-country gateways	○	○	○	○
Android gateway setup	○	○	○	○
Two-way messaging (SMS, voice)	—	○	○	○
Support to connect new in-country gateways	—	—	○	○
<b>Reporting and analytics</b>				
Pre-built reports	○	○	○	○
Scheduled email reports	○	○	○	○
Excel dashboard linking	○	○	○	○
Case Importer	○	○	○	○
Report Builder	—	○	○	○
Data management	—	○	○	○

# DETAILED COMPARISON

STANDARD

PRO

ADVANCED

ENTERPRISE

## Security

Two-factor authentication	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
De-identified data	<input type="checkbox"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Security policy control and enforcement	<input type="checkbox"/>	<input type="checkbox"/>	<input type="radio"/>	<input type="radio"/>
HIPAA compliance assurance	<input type="checkbox"/>	<input type="checkbox"/>	<input type="radio"/>	<input type="radio"/>

## User management

User groups	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Case sharing	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Role-based access	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Bulk user upload	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Organization-based case sharing	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Organization-based data export and user management restrictions	<input type="checkbox"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

## System integration

Data synchronization	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Zapier integration	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
API access	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Built-in integration (mobile apps, devices)	<input type="checkbox"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

# DETAILED COMPARISON

	STANDARD	PRO	ADVANCED	ENTERPRISE
External integration framework (mobile apps, devices)	—	—	○	○
<b>Mobile users</b>				
Free mobile user limit	125	250	500	UNLIMITED / DISCOUNTED
Price per additional mobile user	2 USD /MONTH	2 USD /MONTH	2 USD /MONTH	UNLIMITED / DISCOUNTED

Want to learn more? Contact our sales team at [sales@dimagi.com](mailto:sales@dimagi.com).