COMMCARE PRICING

Get the features you need at an affordable price with our flexible plans, designed for projects of all sizes.

STANDARD
PAYING ANNUALLY
$250 monthly
For programs with one-time data collection needs, simple case management workflows, and basic M&E; requirements.

PRO
PAYING ANNUALLY
$500 monthly
For programs with complex case management needs, field staff collaborating on tasks, and M&E; teams that need to clean and report on data.

ADVANCED
PAYING ANNUALLY
$1000 monthly
For programs with distributed field staff, facility-based workflows, and advanced security needs. Also for M&E; teams integrating data with 3rd party analytics.

ENTERPRISE
PAYING ANNUALLY
Contact Us
monthly
For organizations that need a sustainable path to scale mobile data collection and service delivery across multiple teams, programs, or countries.
# Detailed Comparison

<table>
<thead>
<tr>
<th>Subscription Overview</th>
<th>STANDARD</th>
<th>PRO</th>
<th>ADVANCED</th>
<th>ENTERPRISE</th>
</tr>
</thead>
<tbody>
<tr>
<td>Project Spaces</td>
<td>1</td>
<td>1</td>
<td>1</td>
<td>CUSTOM</td>
</tr>
<tr>
<td>Form Submissions</td>
<td>UNLIMITED</td>
<td>UNLIMITED</td>
<td>UNLIMITED</td>
<td>UNLIMITED</td>
</tr>
<tr>
<td>Data storage</td>
<td>UNLIMITED</td>
<td>UNLIMITED</td>
<td>UNLIMITED</td>
<td>UNLIMITED</td>
</tr>
</tbody>
</table>

## Case Management

<table>
<thead>
<tr>
<th>Feature</th>
<th>STANDARD</th>
<th>PRO</th>
<th>ADVANCED</th>
<th>ENTERPRISE</th>
</tr>
</thead>
<tbody>
<tr>
<td>Basic case management</td>
<td>✓</td>
<td>✓</td>
<td>✓</td>
<td>✓</td>
</tr>
<tr>
<td>Case sharing groups</td>
<td>—</td>
<td>✓</td>
<td>✓</td>
<td>✓</td>
</tr>
<tr>
<td>Child cases</td>
<td>—</td>
<td>✓</td>
<td>✓</td>
<td>✓</td>
</tr>
<tr>
<td>Location-based case sharing</td>
<td>—</td>
<td>—</td>
<td>✓</td>
<td>✓</td>
</tr>
</tbody>
</table>

## Application Features

<table>
<thead>
<tr>
<th>Feature</th>
<th>STANDARD</th>
<th>PRO</th>
<th>ADVANCED</th>
<th>ENTERPRISE</th>
</tr>
</thead>
<tbody>
<tr>
<td>Surveys</td>
<td>✓</td>
<td>✓</td>
<td>✓</td>
<td>✓</td>
</tr>
<tr>
<td>Flexible decision support</td>
<td>✓</td>
<td>✓</td>
<td>✓</td>
<td>✓</td>
</tr>
<tr>
<td>Multi-language support</td>
<td>✓</td>
<td>✓</td>
<td>✓</td>
<td>✓</td>
</tr>
<tr>
<td>Multimedia</td>
<td>✓</td>
<td>✓</td>
<td>✓</td>
<td>✓</td>
</tr>
<tr>
<td>User case management</td>
<td>✓</td>
<td>✓</td>
<td>✓</td>
<td>✓</td>
</tr>
<tr>
<td>Lookup tables</td>
<td>✓</td>
<td>✓</td>
<td>✓</td>
<td>✓</td>
</tr>
<tr>
<td>Web-based applications</td>
<td>—</td>
<td>—</td>
<td>✓</td>
<td>✓</td>
</tr>
</tbody>
</table>
### DETAILED COMPARISON

<table>
<thead>
<tr>
<th></th>
<th>STANDARD</th>
<th>PRO</th>
<th>ADVANCED</th>
<th>ENTERPRISE</th>
</tr>
</thead>
<tbody>
<tr>
<td>Custom branding</td>
<td>—</td>
<td>—</td>
<td>✓</td>
<td>✓</td>
</tr>
<tr>
<td>Application profiles</td>
<td>—</td>
<td>—</td>
<td>✓</td>
<td>✓</td>
</tr>
<tr>
<td><strong>Data Tools</strong></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Data exports</td>
<td>✓</td>
<td>✓</td>
<td>✓</td>
<td>✓</td>
</tr>
<tr>
<td>Data exploration</td>
<td>✓</td>
<td>✓</td>
<td></td>
<td>✓</td>
</tr>
<tr>
<td>Pre-built project performance reports</td>
<td>✓</td>
<td>✓</td>
<td>✓</td>
<td>✓</td>
</tr>
<tr>
<td>Scheduled email reports</td>
<td>✓</td>
<td>✓</td>
<td>✓</td>
<td>✓</td>
</tr>
<tr>
<td>Excel dashboards</td>
<td>✓</td>
<td>✓</td>
<td></td>
<td>✓</td>
</tr>
<tr>
<td>Case importer</td>
<td>✓</td>
<td>✓</td>
<td></td>
<td>✓</td>
</tr>
<tr>
<td>Report builder</td>
<td>—</td>
<td>✓</td>
<td></td>
<td>✓</td>
</tr>
<tr>
<td>Data cleaning</td>
<td>—</td>
<td>✓</td>
<td></td>
<td>✓</td>
</tr>
<tr>
<td>Power BI and Tableau integration</td>
<td>—</td>
<td>✓</td>
<td>ADD ON</td>
<td>✓</td>
</tr>
<tr>
<td><strong>User Management</strong></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Mobile user groups</td>
<td>✓</td>
<td>✓</td>
<td></td>
<td>✓</td>
</tr>
<tr>
<td>Web user roles</td>
<td>✓</td>
<td>✓</td>
<td></td>
<td>✓</td>
</tr>
<tr>
<td>Bulk user upload</td>
<td>✓</td>
<td>✓</td>
<td></td>
<td>✓</td>
</tr>
<tr>
<td>Locations-based web user roles</td>
<td>—</td>
<td>—</td>
<td>✓</td>
<td>✓</td>
</tr>
</tbody>
</table>
# Detailed Comparison

<table>
<thead>
<tr>
<th>Feature</th>
<th>Standard</th>
<th>Pro</th>
<th>Advanced</th>
<th>Enterprise</th>
</tr>
</thead>
<tbody>
<tr>
<td>App user profiles</td>
<td>—</td>
<td>—</td>
<td>✓</td>
<td>✓</td>
</tr>
<tr>
<td>Included mobile users</td>
<td>125</td>
<td>250</td>
<td>500</td>
<td>CUSTOM</td>
</tr>
<tr>
<td>Price per additional mobile user</td>
<td>2 USD/MONTH</td>
<td>2 USD/MONTH</td>
<td>2 USD/MONTH</td>
<td>CUSTOM</td>
</tr>
</tbody>
</table>

## Messaging

<table>
<thead>
<tr>
<th>Feature</th>
<th>Standard</th>
<th>Pro</th>
<th>Advanced</th>
<th>Enterprise</th>
</tr>
</thead>
<tbody>
<tr>
<td>One-way messaging</td>
<td>✓</td>
<td>✓</td>
<td>✓</td>
<td>✓</td>
</tr>
<tr>
<td>Live SMS chat</td>
<td>✓</td>
<td>✓</td>
<td>✓</td>
<td>✓</td>
</tr>
<tr>
<td>Access to our in-country gateways</td>
<td>✓</td>
<td>✓</td>
<td>✓</td>
<td>✓</td>
</tr>
<tr>
<td>Android gateway setup</td>
<td>✓</td>
<td>✓</td>
<td>✓</td>
<td>✓</td>
</tr>
<tr>
<td>Two-way messaging</td>
<td>—</td>
<td>—</td>
<td>✓</td>
<td>✓</td>
</tr>
<tr>
<td>Support to connect new in-country gateways</td>
<td>—</td>
<td>—</td>
<td>✓</td>
<td>✓</td>
</tr>
</tbody>
</table>

## 3rd Party Integrations

<table>
<thead>
<tr>
<th>Feature</th>
<th>Standard</th>
<th>Pro</th>
<th>Advanced</th>
<th>Enterprise</th>
</tr>
</thead>
<tbody>
<tr>
<td>Zapier integration</td>
<td>✓</td>
<td>✓</td>
<td>✓</td>
<td>✓</td>
</tr>
<tr>
<td>CommCare Data Export Tool</td>
<td>—</td>
<td>✓</td>
<td>✓</td>
<td>✓</td>
</tr>
<tr>
<td>Power BI and Tableau integration</td>
<td>—</td>
<td>ADD ON</td>
<td>✓</td>
<td>✓</td>
</tr>
<tr>
<td>API Access</td>
<td>—</td>
<td>✓</td>
<td>✓</td>
<td>✓</td>
</tr>
<tr>
<td>Turnkey integration with 3rd party mobile apps</td>
<td>—</td>
<td>✓</td>
<td>✓</td>
<td>✓</td>
</tr>
<tr>
<td>External integration framework</td>
<td>—</td>
<td>—</td>
<td>✓</td>
<td>✓</td>
</tr>
</tbody>
</table>
## DETAILED COMPARISON

<table>
<thead>
<tr>
<th>Enterprise Web Apps</th>
<th>STANDARD</th>
<th>PRO</th>
<th>ADVANCED</th>
<th>ENTERPRISE</th>
</tr>
</thead>
<tbody>
<tr>
<td>Price per Enterprise Web Apps user</td>
<td>—</td>
<td>—</td>
<td>—</td>
<td>10 USD/MONTH</td>
</tr>
<tr>
<td>Web Apps optimized for complex case management use cases</td>
<td>—</td>
<td>—</td>
<td>—</td>
<td>✓</td>
</tr>
<tr>
<td>One-click integration with AWS Connect</td>
<td>—</td>
<td>—</td>
<td>—</td>
<td>✓</td>
</tr>
<tr>
<td>Automatic address capture using geocoder</td>
<td>—</td>
<td>—</td>
<td>—</td>
<td>✓</td>
</tr>
<tr>
<td>Cross-project space case transfers</td>
<td>—</td>
<td>—</td>
<td>—</td>
<td>✓</td>
</tr>
<tr>
<td>Custom one-click integrations with 3rd party systems</td>
<td>—</td>
<td>—</td>
<td>—</td>
<td>✓</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Enterprise Management Tools</th>
<th></th>
<th></th>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>Enterprise Release Management</td>
<td>—</td>
<td>—</td>
<td>—</td>
<td>✓</td>
</tr>
<tr>
<td>Single Sign-On</td>
<td>—</td>
<td>—</td>
<td>—</td>
<td>✓</td>
</tr>
<tr>
<td>The Enterprise Console</td>
<td>—</td>
<td>—</td>
<td>—</td>
<td>✓</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Security and Compliance</th>
<th></th>
<th></th>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>Two-factor authentication</td>
<td>✓</td>
<td>✓</td>
<td>✓</td>
<td>✓</td>
</tr>
<tr>
<td>Certified SOC 2 compliance</td>
<td>✓</td>
<td>✓</td>
<td>✓</td>
<td>✓</td>
</tr>
<tr>
<td>Data de-identification</td>
<td>—</td>
<td>—</td>
<td>—</td>
<td>✓</td>
</tr>
<tr>
<td>Security policy control and enforcement</td>
<td>—</td>
<td>—</td>
<td>—</td>
<td>✓</td>
</tr>
<tr>
<td>HIPAA compliance assurance</td>
<td>—</td>
<td>—</td>
<td>—</td>
<td>✓</td>
</tr>
</tbody>
</table>
## DETAILED COMPARISON

<table>
<thead>
<tr>
<th>Feature</th>
<th>STANDARD</th>
<th>PRO</th>
<th>ADVANCED</th>
<th>ENTERPRISE</th>
</tr>
</thead>
<tbody>
<tr>
<td>Customized GDPR Data Processing Agreement</td>
<td>—</td>
<td>—</td>
<td>✓</td>
<td>✓</td>
</tr>
<tr>
<td>Customized product terms</td>
<td>—</td>
<td>—</td>
<td>✓</td>
<td>✓</td>
</tr>
<tr>
<td><strong>Support</strong></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Online learning resources</td>
<td>✓</td>
<td>✓</td>
<td>✓</td>
<td>✓</td>
</tr>
<tr>
<td>Direct email support</td>
<td>✓</td>
<td>✓</td>
<td>—</td>
<td>—</td>
</tr>
<tr>
<td>Phone support</td>
<td>—</td>
<td>—</td>
<td>✓</td>
<td>✓</td>
</tr>
<tr>
<td>Guaranteed first response time</td>
<td>3 BUSINESS DAYS</td>
<td>1 BUSINESS DAY</td>
<td>1 BUSINESS DAY</td>
<td>1 BUSINESS DAY</td>
</tr>
<tr>
<td>Guaranteed follow-up time</td>
<td>—</td>
<td>—</td>
<td>1 BUSINESS DAY</td>
<td>1 BUSINESS DAY</td>
</tr>
<tr>
<td>Support on CommCare bugs</td>
<td>✓</td>
<td>✓</td>
<td>✓</td>
<td>✓</td>
</tr>
<tr>
<td>Support on app-specific questions</td>
<td>—</td>
<td>✓</td>
<td>—</td>
<td>—</td>
</tr>
<tr>
<td>Paid on-boarding</td>
<td>✓</td>
<td>✓</td>
<td>—</td>
<td>—</td>
</tr>
<tr>
<td>Access to our customer success team</td>
<td>—</td>
<td>—</td>
<td>—</td>
<td>✓</td>
</tr>
<tr>
<td><strong>Early Access Program</strong></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Data Transformation Engine</td>
<td>—</td>
<td>—</td>
<td>✓</td>
<td>✓</td>
</tr>
<tr>
<td>Mobile Reporting</td>
<td>—</td>
<td>—</td>
<td>✓</td>
<td>✓</td>
</tr>
<tr>
<td>Turnkey DHIS2 Integration</td>
<td>—</td>
<td>—</td>
<td>—</td>
<td>✓</td>
</tr>
</tbody>
</table>

Want to learn more? Contact our sales team at sales@dimagi.com.