



COMMCARE PRICING

Get the features you need at an affordable price with our flexible plans, designed for projects of all sizes.

STANDARD

PAYING ANNUALLY

\$250
monthly

For programs with one-time data collection needs, simple case management workflows, and basic M&E requirements.

PRO

PAYING ANNUALLY

\$500
monthly

For programs with complex case management needs, field staff collaborating on tasks, and M&E; teams that need to clean and report on data.

ADVANCED

PAYING ANNUALLY

\$1000
monthly

For programs with distributed field staff, facility-based workflows, and advanced security needs. Also for M&E; teams integrating data with 3rd party analytics.

ENTERPRISE

PAYING ANNUALLY

Contact Us
monthly

For organizations that need a sustainable path to scale mobile data collection and service delivery across multiple teams, programs, or countries.

DETAILED COMPARISON

STANDARD

PRO

ADVANCED

ENTERPRISE

Subscription Overview

Project Spaces	1	1	1	CUSTOM
Form Submissions	UNLIMITED	UNLIMITED	UNLIMITED	UNLIMITED
Data storage	UNLIMITED	UNLIMITED	UNLIMITED	UNLIMITED

Case Management

Basic case management	✓	✓	✓	✓
Case sharing groups	—	✓	✓	✓
Child cases	—	✓	✓	✓
Location-based case sharing	—	—	✓	✓

Application features

Surveys	✓	✓	✓	✓
Flexible decision support	✓	✓	✓	✓
Multi-language support	✓	✓	✓	✓
Multimedia	✓	✓	✓	✓
User case management	✓	✓	✓	✓
Lookup tables	✓	✓	✓	✓
Web-based applications	—	—	✓	✓

DETAILED COMPARISON

	STANDARD	PRO	ADVANCED	ENTERPRISE
Custom branding	—	—	✓	✓
Application profiles	—	—	✓	✓
Data Tools				
Data exports	✓	✓	✓	✓
Data exploration	✓	✓	✓	✓
Pre-built project performance reports	✓	✓	✓	✓
Scheduled email reports	✓	✓	✓	✓
Excel dashboards	✓	✓	✓	✓
Case importer	✓	✓	✓	✓
Report builder	—	✓	✓	✓
Data cleaning	—	✓	✓	✓
Power BI and Tableau integration	—	ADD ON	✓	✓
User Management				
Mobile user groups	✓	✓	✓	✓
Web user roles	✓	✓	✓	✓
Bulk user upload	✓	✓	✓	✓
Locations-based web user roles	—	—	✓	✓

DETAILED COMPARISON

	STANDARD	PRO	ADVANCED	ENTERPRISE
App user profiles	—	—	✓	✓
Included mobile users	125	250	500	CUSTOM
Price per additional mobile user	2 USD/MONTH	2 USD/MONTH	2 USD/MONTH	CUSTOM
Messaging				
One-way messaging	✓	✓	✓	✓
Live SMS chat	✓	✓	✓	✓
Access to our in-country gateways	✓	✓	✓	✓
Android gateway setup	✓	✓	✓	✓
Two-way messaging	—	—	✓	✓
Support to connect new in-country gateways	—	—	✓	✓
3rd Party Integrations				
Zapier integration	✓	✓	✓	✓
CommCare Data Export Tool	—	✓	✓	✓
Power BI and Tableau integration	—	ADD ON	✓	✓
API Access	—	✓	✓	✓
Turnkey integration with 3rd party mobile apps	—	✓	✓	✓
External integration framework	—	—	✓	✓

DETAILED COMPARISON

STANDARD

PRO

ADVANCED

ENTERPRISE

Enterprise Web Apps

Price per Enterprise Web Apps user	—	—	—	10 USD/MONTH
Web Apps optimized for complex case management use cases	—	—	—	✓
One-click integration with AWS Connect	—	—	—	✓
Automatic address capture using geocoder	—	—	—	✓
Cross-project space case transfers	—	—	—	✓
Custom one-click integrations with 3rd party systems	—	—	—	✓

Enterprise Management Tools

Enterprise Release Management	—	—	—	✓
Single Sign-On	—	—	—	✓
The Enterprise Console	—	—	—	✓

Security and Compliance

Two-factor authentication	✓	✓	✓	✓
Data de-identification	—	—	✓	✓
Security policy control and enforcement	—	—	✓	✓
HIPAA compliance assurance	—	—	✓	✓
Customized GDPR Data Processing Agreement	—	—	✓	✓

DETAILED COMPARISON

	STANDARD	PRO	ADVANCED	ENTERPRISE
Customized product terms	—	—	✓	✓
Support				
Online learning resources	✓	✓	✓	✓
Direct email support	✓	✓	✓	✓
Phone support	—	—	✓	✓
Guaranteed first response time	3 BUSINESS DAYS	1 BUSINESS DAY	1 BUSINESS DAY	1 BUSINESS DAY
Guaranteed follow-up time	—	—	1 BUSINESS DAY	1 BUSINESS DAY
Support on CommCare bugs	✓	✓	✓	✓
Support on app-specific questions	—	✓	✓	✓
Paid on-boarding	✓	✓	✓	✓
Access to our customer success team	—	—	—	✓

Want to learn more? Contact our sales team at sales@dimagi.com.